#### **Cookbook Instructions**

## **Amigo T5 with Arc**

The Amigo Arc can be used with instruments with that have a telecoil/telephone program. These instruments include BTE hearing aids, cochlear implants, and BAHAs.

- The Arc uses a built-in rechargeable battery, which must be charged 4 hours before being used for the first time.
- To charge, plug in charger into the port at the bottom of the Arc. It takes 2.5 hours to fully charge the battery. While charging, the Arc will automatically turn off.
- The Arc is designed to be worn around the neck. To put it on, open the loop at the connector, pull wire around the neck and reconnect the cord.

## **LED and Display Indicator**

The Arc has two light emitting diode (LED) lights; one to indicate the FM signal and the other to indicate the battery status.

| FM LED       | Meaning  |
|--------------|--|
| Steady red   | On & receiving FM signal                           |
| Triple Blink | Synchronize & fitting command accepted             |
| No Light     | No FM, error, poor signal, or audio plug connected |

| Battery-shaped LED | Meaning   |
|--------------------|---|
| Steady red         | Battery charged & device is on                    |
| Fast red blink     | Low battery                                       |
| Slow red blink     | Battery charging—when full, changes to steady red |
| No light           | Battery empty—device will turn off                |

### **Buttons:**

#### On/Off/Seek button

- Circle button located on side of Arc
- Push On/Off button for 2 seconds to turn device on. A start-up beep will be played
- The battery LED will show a steady red
- Push On/Off button for 2 seconds to turn device on
- Channel seek—the Arc needs to be synched with the FM channel the transmitter is set on. In order to use this function, press the On/Off button. The Arc will beep when it encounters the active FM channel (i.e., the channel the transmitter is set on) and will emit a confirmation beep

when locking onto the FM channel. The beep will be heard in the hearing instruments when set to telecoil/telephone program. The FM LED will show steady red when the FM channel is found.

## Volume up & down

- The volume buttons are located on the side of the Arc
- Press the arrow up button briefly to increase the volume
- Press the arrow down button briefly to lower the volume
- The Arc will beep when changing the volume up or down; the default level is indicated with a double beep

The **transmitter** allows the teacher to transmit to the student by directly bypassing distance, background noise, and classroom reverberation.

- Plug lapel mic into the top of the unit where the picture of the microphone is.
- The transmitter is worn at the waist (or in a pocket) with the lapel mic clipped approximately 4 inches from the speaker's mouth.
- Turn unit on by switching the power switch to the on position.
- The light at the top of the unit will be steady red when transmitting.
- When leaving the classroom, turn unit off.
- Return to charger when finished using. Charge overnight.

## **LED and Display Indicator on the T5**

The light-emitting Diode (LED) and the display on the Amigo T5 not only indicates the power is on, but also shows:

| LED             | Meaning           |
|-----------------|-------------------|
| Steady Green    | Charging          |
| Steady Red      | On & Transmitting |
| Blinking Green  | Low Battery       |
| T5 Blinking Red | Muted             |
| Off             | Off or Error      |

# **Troubleshooting:**

| Problem                                 | Solution   |
|---|--|
| The transmitter battery will not charge | <ul> <li>Check that the batteries are positioned correctly and that the batteries are the same batteries that were sent in the system.</li> <li>Check that the charger is plugged into outlet.</li> <li>If both have been checked and still not charging, return entire system to Resource Center.</li> </ul>  |
| No sound/ no signal reception           | <ul> <li>Check that the hearing aid battery is working and that it is on.</li> <li>Check that the receiver is on and the battery is charged.</li> <li>Check that the transmitter battery is working and that the unit is turned on.</li> <li>Make sure that the transmitter and receiver are on the same channel.</li> <li>Check that the transmitter is not muted.</li> <li>If you have done all the above and units are still not working, return entire system to the Resource Center.</li> </ul> |
| LEDs off                                | <ul> <li>Check that Arc battery is charged.</li> <li>Check that the Arc and transmitter are on the same channel.</li> <li>If you have done all the above and units are still not working, return entire system to the Resource Center.</li> </ul>  |
| Intermittent or reduced sound           | <ul> <li>Move away from potential noise sources.</li> <li>Make sure there are no other transmitters transmitting on the same FM channel.</li> <li>If you have done all the above and units are still not working, return entire system to the Resource Center.</li> </ul>  |